

Since Citadel SCRIP is introducing the Kroger reloadable card, we wanted to explain how the reloadable card works and answer some frequently asked questions.

How do I apply for a Kroger reloadable card?

Contact a Citadel SCRIP Coordinator to apply for a Kroger reloadable card.

Can I purchase more than 1 card?

You may purchase more than 1 card, to give to your spouse or to a family member, but we reserve the right to limit the number of cards you may purchase to ensure that you are using the cards and not throwing them away without reloading them. The whole point of the reloadable card program is to continuously reload the card.

How do I reload the card?

After you receive the card from Citadel SCRIP, you simply go to the store and shop as usual! **You** can reload the card anytime you like, either at the check out lane or at the customer service center. The reloadable card can be reloaded at any store of your choice and can be used at all Kroger and Scott's locations. You can reload the card with any dollar amount you choose to \$500. You can pay by cash, check, or charge to reload the card.

Where can I use the reloadable card?

The reloadable card is good at all Kroger and Scott's area stores and nationwide. It may also be used at Kroger gas stations and Keltch Pharmacies. You may also purchase a reloadable card from Citadel SCRIP and give to family/friends out of town to use. Kroger's corporate office can track the card even if it's reloaded in a different city/state and the reloaded amount will be credited to your account.

What if I lose my reloadable card or accidentally throw it away?

Contact a SCRIP Coordinator so we can delete out the lost/thrown away reloadable card number from our computer system and you will have to purchase a new \$25 reloadable card. Kroger corporate tracks the reloadable card by number (located on the back of your card) and will send us monthly statements. **They will be able to tell if you are not reloading the card and are simply throwing it away.**

Do the earnings I accrue go to my individual account?

Yes. The reloadable card has a 3% return that goes to your individual tuition account.

If you have any questions regarding the reloadable card, please contact a Citadel SCRIP Coordinator.